

Hard-Case Transponder Installation

Step 1:

Clean and dry the **INSIDE** of your windshield directly **BEHIND THE REARVIEW MIRROR**.

Step 2:

PEEL OFF STICKER STRIPS from the back of the hard-cased transponder.

Step 3:

SECURE the hard-cased TRANSPONDER directly BEHIND THE REARVIEW MIRROR on the inside of the windshield.





Transponder not properly mounted?

Your transponder must be properly mounted in the correct vehicle to receive the 20% toll discount.

If your ExpressToll statement shows "Vtolls" next to the toll transaction, this is an indicator the transponder is not working, or is improperly mounted.

If your statement lists Vtoll transactions and your transponder is properly mounted, please contact the ExpressToll Service Center immediately to request a new transponder.

What is a Video Toll (Vtoll)?

A Vtoll, or video toll, occurs when a transponder does not record a trip through the toll collection point. A Vtoll is generated by taking a photo of a license plate and matching the license plate number to an Expresstoll account with the same license plate number.

ExpressToll Service Center customerservice@expresstoll.com

Local Phone: (303) 537-3470

Out-of Area Phone: (888) 946-3470